

New Service Line Warranty Program Offered to District Customers

As a homeowner in Southern Nevada, you know water leaks are bound to happen. To help you better afford repairing costly service line water leaks, the Las Vegas Valley Water District (LVVWD) is introducing a new program to help make it easier to find and repair costly leaks—and save our precious natural resources.

The LVVWD developed the **Service Line Protection Warranty Program** in partnership with American Water Resources, an Oncourse company, to provide water service line protection at a significantly discounted rate. The program covers repair costs for service line leaks and breaks that occur between the home and the water meter.

Through this program, District customers pay a monthly premium starting at \$3.99 for the first three years. The first 50,000 customers who enroll in the program will be fully reimbursed for the first year of service (\$47.88) by the LVVWD. It's important to note that LVVWD does not receive any financial compensation from this program, but rather created this partnership solely to help its customers avoid the high cost of service line repairs, which can exceed \$3,000.

Research shows that homes more than 20 years old are significantly more likely to experience service line leaks than newer properties. This expense can lead to delayed repairs, which results in more water lost to leaks and, in time, drives up the customer's water bill.

Details on the new warranty program will be mailed to District homeowners in early 2025. Visit lvvwd.com for more info about the program and additional water-saving tips.